# Centre of Registers and Information Systems

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## Agenda

- 1. Overview of the Center and its objectives
- 2. Main activities
  - National level
  - International level
- 3. Awards and honours
- 4. e-Business Register and e-File



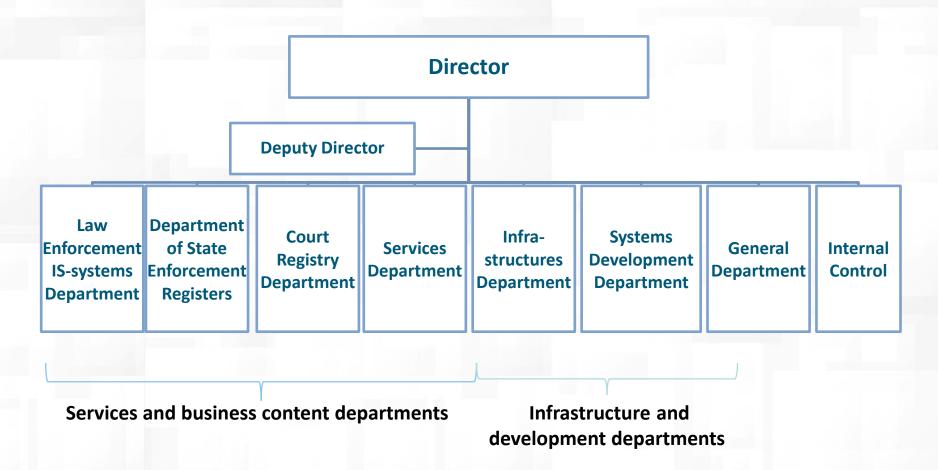
## Overview



## Centre of Registers and Information Systems (RIK) and objectives

- ICT focused state agency under the Ministry of Justice
- One of the biggest state owned IT agencies in Estonia
- Around 200 professionals, over 3 000 users
- Innovative environment and integrated e-services => efficient e-government

## Structure of the agency





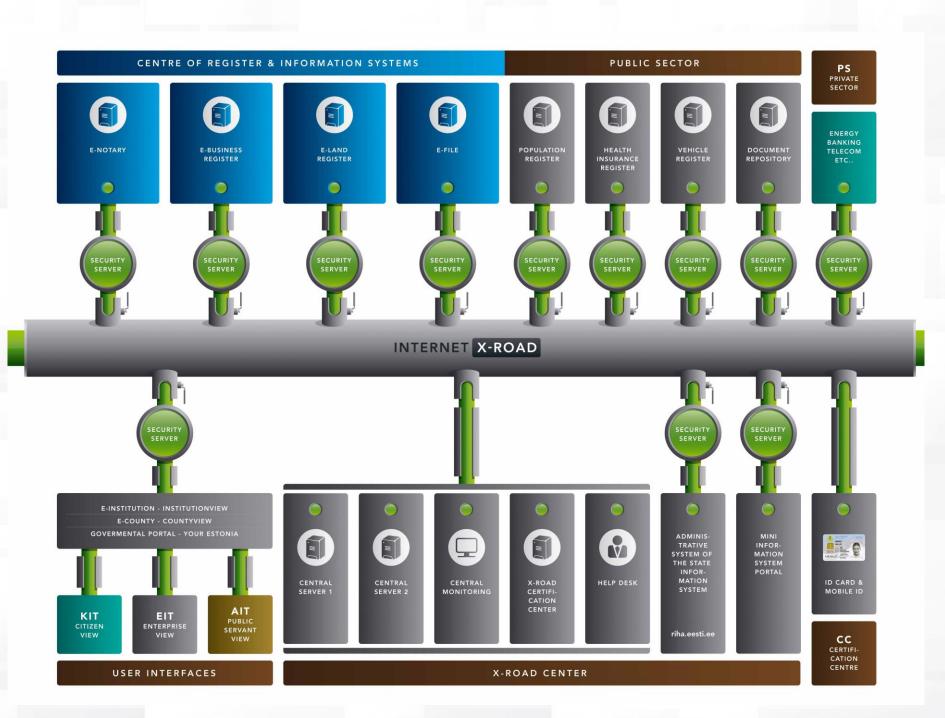
# Main activities

## Activities of RIK

### National level

- Full IT-services for:
  - Ministry of Justice
  - legal and administrative agencies under the Ministry of Justice
  - 90 geographic locations around Estonia
- Development and administration of registers and information systems and users support:
  - 70 different information systems and various registers: e.g. E-Business Register, e-Notary, e-Land Register, e-File, Public e-File, Court Information





### ID-card

- ID card is Police and Borderguard Board issued ID + travel document. (Max. validity 5 years)
- It is mandatory document for all EST starting of age 15
- Contains:
  - Visual personal information
  - Personal data file
  - Certificate for authentication (e-mail address)
  - Certificate for digital signature



## Mobile-ID

Introduced in 2007
 Enables secure
 authentication and
 digital signatures
 via mobile phone



### Activities of RIK

### International level

- Cooperation form
  - Share knowledge and best-practices
  - Consultations
  - Trainings
  - Support in analysis, development and implementation phases of new systems
  - Some other form

## International collaboration

- Cooperation projects:
  - -Kurdistan court information system
  - -Oman e-Business Register
  - -Kosovo publication of court decisions
  - -Kosovo Punishment Register
  - -Bulgaria e-File
  - -Ukraine e-Justice



## Awards and honours



### Awards and honours



2015 UNITED NATIONS PUBLIC SERVICE AWARD















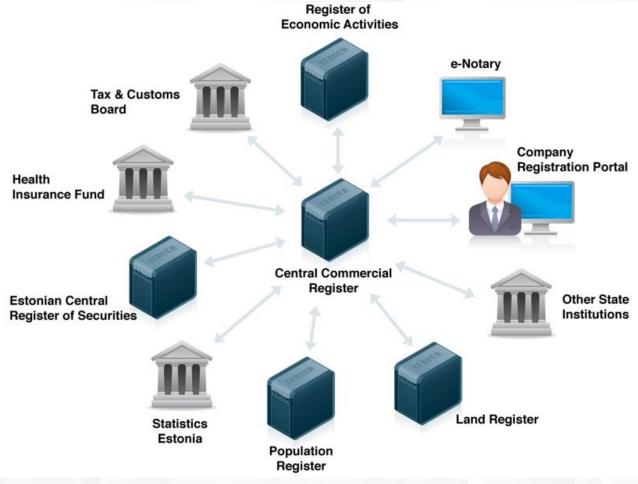
# E-Business Register and demo

## **Business Registry history**

- 1995 Commercial law came into force, IT-system
- 1998 First online search web
- 2002 Electronic register gets legal power
- 2005 Electronic application submission by
- citizens and entrepreneurs
- 2007 Company Registration Portal
- 2008 Cross-border elD & e-signature
- 2010 Annual report electronic filing (XBRL)
- 2011 Visualized Business Register
- 2012 Renew back office process management system
- 2014 Accounting system e-Financials for SMEs
- 1st Dec 2014 e-Residency
- 2015 Archive scanning



## **Business Registry Data Exchange**





## e-Business Register





Centre of Registers and Information Systems



## Company Registration Portal

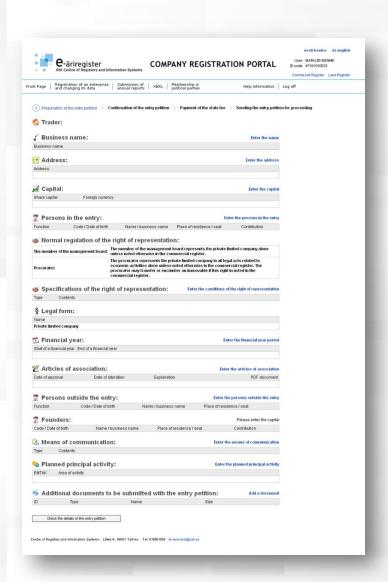
### In the portal:

- Easy step by step process to register a new company
- ✓ No need for notary
- √ No paperwork at all

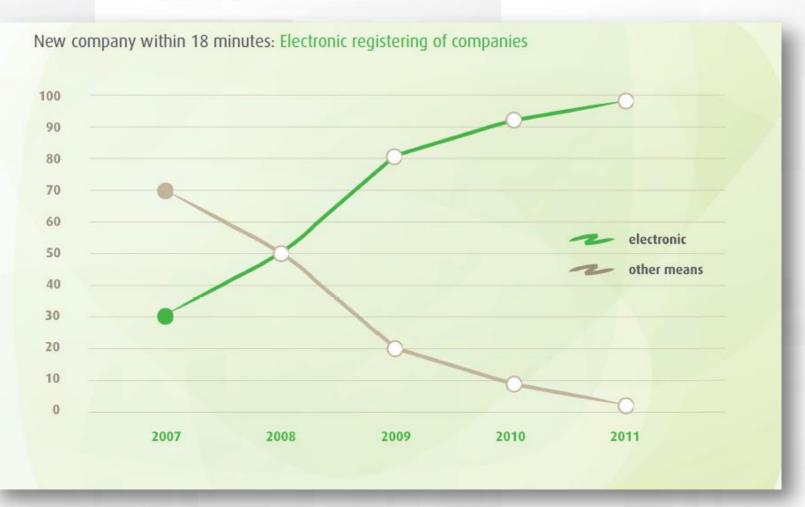
### In the portal you can:

- ✓ Register a new entity
- Change existing info in commercial register
- ✓ File annual reports



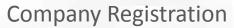


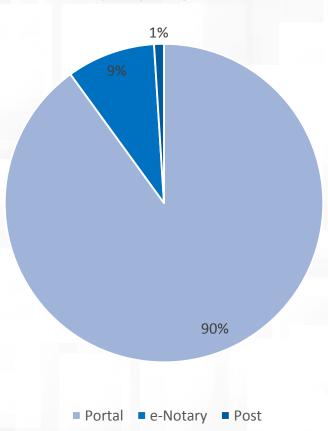
## Electronic registration of companies





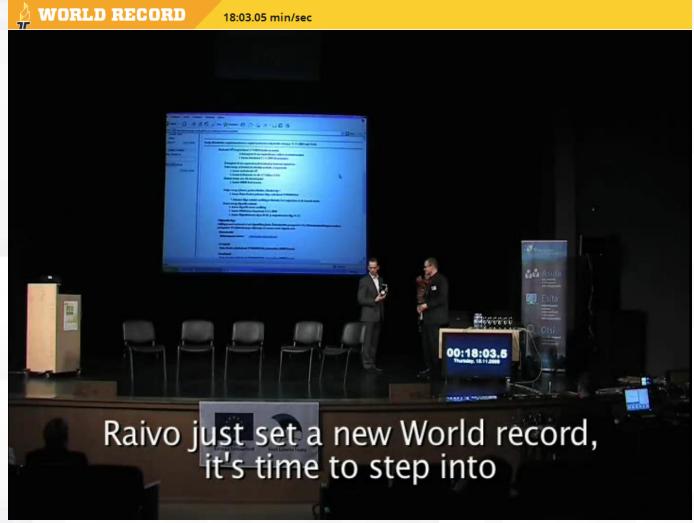
## Results 2014



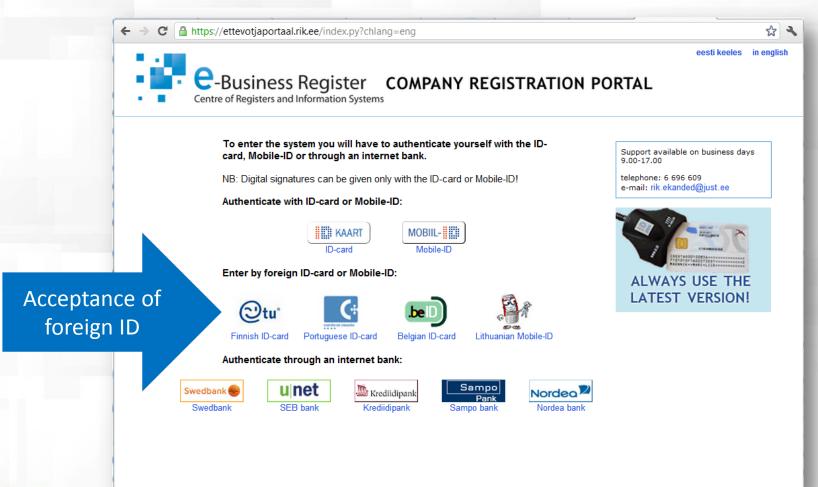




# World record – establish a company in 18 minutes



## For foreign citizens





## Accepted foreign IDs









Belgium ID-card

Portuguese ID-card

Finn









## **XBRL Annual Reporting**

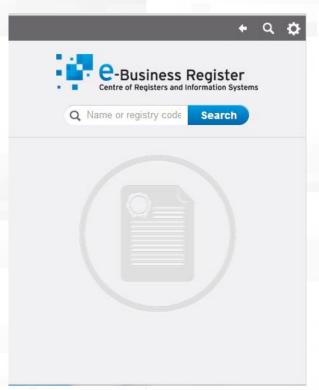
#### Before 3 months

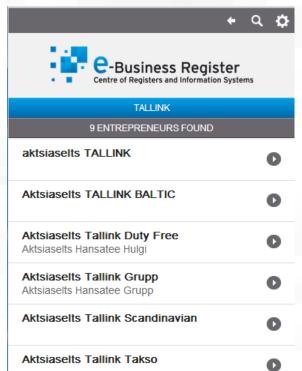


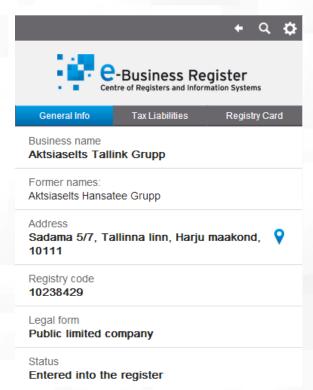
#### Now 20 minutes



## Mobile Business Register







### Benefits

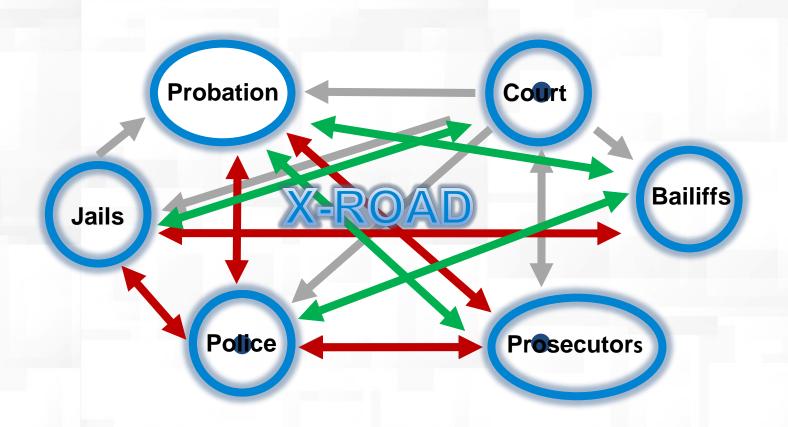
- ✓ Minimal red tape
- ✓ Shortening of proceeding time
- ✓ Less mistakes, better data quality
- ✓ Higher quality of service for citizen, entrepreneur
- ✓ Real-time overview of sent applications
- ✓ Complete electronic archive
- ✓ Quick, easy, convenient, powerful, secure
- ✓ Less costly
- ✓ High usage rate



## e-File and demo



### Information flow before e-File





### Before e-File

### **Problems**

- No unique and immediate access to procedural data by all the parties to a proceeding
- No communication between client-systems
- Different logics for gathering data, different business rules
- Multiple data entry
- Bad data quality
- Digitalized information does not reach citizens who are an important part of proceedings

#### Reasons

Registrite ja Infosüsteemide Keskus Centre of Registers and Information Systems

- Lack of cooperation in the field of the information systems' development and implementation
- lack of a single and full technological overview

## History of e-File

- 2004-2005 Analysis of the E-File project
- 2005 Beginning of the e-File project
- 2009 Launch of the e-File project

#### Four ministries involved:

- Ministry of Economic Affairs and Communication
- Ministry of Justice
- Ministry of Internal Affairs
- Ministry of Finance



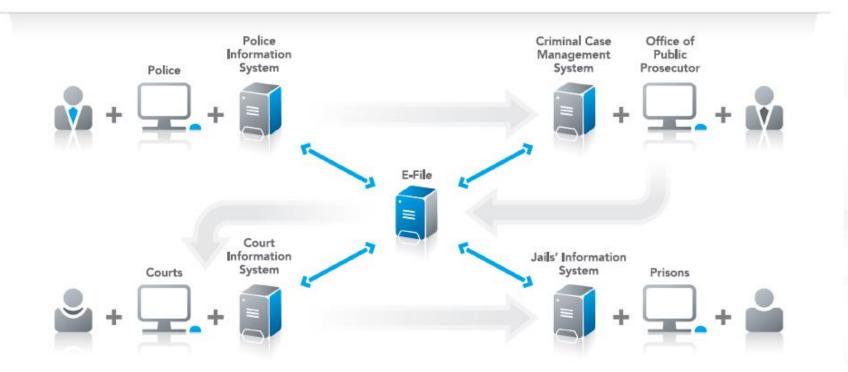
### e-File

- Central information system that provides a detailed overview of different phases of criminal, civil, administrative, and misdemeanor procedures
- Allows to perform various procedural acts and provides procedural decisions to all the parties involved
- Allows to exchange information simultaneously between various parties to the proceeding



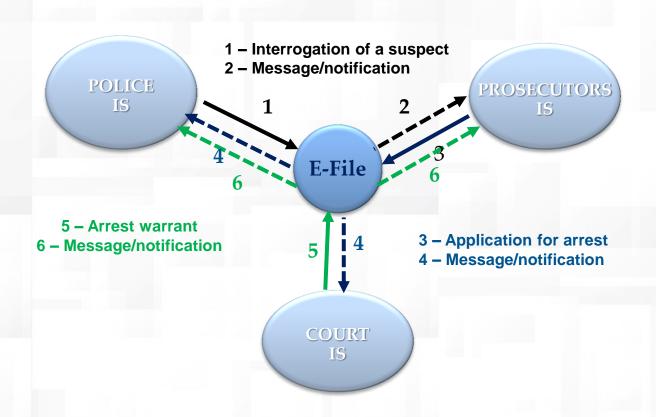
### Data Transaction in e-File







### **E-File Processes**





## Advantages of e-File

- ✓ Harmonizes business rules
- Central storage of files and metadata
- ✓ Supports its client-systems
- Provides possibility to create and hold digital file and data in one place
- ✓ Allows general and consolidated statistics
- ✓ Provides faster and better access to data and justice



### Benefits of E-File

- ✓ Saves time and money
- ✓ Improved data quality
- ✓ Immediate data access
- Minimized multiple data entries
- Securer and safer than paper-system
- Citizens and their representatives take part of digital proceedings
- Data is backed up and located in different servers



# Thank you for your attention! Questions?

www.rik.ee/en/international

